

What is Safety Culture?

Safety culture refers to our shared beliefs and behaviors related to patient safety. These beliefs and behaviors reflect the relative importance we place on safety culture as compared to other organizational goals such as productivity. Ultimately, our safety culture is a direct result of the actions that leaders take to ensure that all staff continuously learn from their experience.

AHRQ developed these surveys with extensive input from healthcare professionals to:

- Ask about the most important aspects of patient safety culture.
- Reliably assess clinician and staff perceptions of patient safety culture.
- Provide national comparative databases that facilitate benchmarking.

Surveys on Patient Safety Culture

Why choose the Nebraska Coalition for Patient Safety to assess your safety culture?

NCPS offers leaders in a variety of healthcare settings an evidence-based and effective approach to safety culture assessment and improvement using the Agency for Healthcare Research and Quality (AHRQ) Surveys on Patient Safety Culture™ (SOPS®):

- Hospital
- Medical Office
- Nursing Home
- Ambulatory Surgery Center

NCPS uses principles of survey research when conducting the survey to ensure to ensure an adequate response rate >50% and the confidentiality of respondents.

SAFETY CULTURE



By using NCPS to conduct a survey on patient safety culture, you may:

- Raise staff awareness about patient safety.
- Identify your strengths and opportunities for improvement related to patient safety culture.
- Track change over time in patient safety culture.
- Benchmark results internally by department/job title and externally to a national database.
- Evaluate the impact of initiatives and interventions on patient safety culture.
- Choose from supplemental items to specifically evaluate the impact of implementing TeamSTEPPS or Just Culture on your patient safety culture.
- Receive a customized executive summary to facilitate understanding of your results and implementation of evidence-based action plans for improvement.

For more information about conducting SOPS® contact:



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