

**NCPS Mission:** To continuously improve the safety and quality of healthcare delivery in the region.

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## **NCPS Update: July 2024**

### **A Message from the Executive Director**

Emily Barr, OTD, MBA, OTR/L, BCG



At the end of June, the NCPS Board of Directors and workforce held its annual meeting and strategic planning session. The group reviewed the past year's successes and areas of opportunity to thoughtfully prioritize organizational goals for the upcoming year. Adverse event reporting, analysis, and education

delivery remain of central significance to NCPS activities. The transition to the reporting platform REDCap this past month, in addition to the Press Ganey platform, will continue to enhance data collection methods to support the development of future patient safety activities for NCPS members and stakeholders.

The NCPS team is looking forward to hosting over 40 individuals from organizations throughout Nebraska and Western Iowa for a TeamSTEPPS® Master Training workshop July 17th-18th in Kearney, Nebraska. The workshop was available for a reduced registration fee as part of the Patient Safety Cash Fund distribution. NCPS is grateful for the financial support which will allow for this important training for Nebraska healthcare leaders. While the registration is now closed, NCPS will be looking to schedule additional trainings in various regions throughout the next year. Lastly, NCPS will be hosting its inaugural annual members virtual meeting the morning of September 17th. Registration information, full agenda, speaker, and session information will be made available in the next month. We look forward to collaborating further with your organizations and teams! Please reach out to Emily Barr at [embarr@unmc.edu](mailto:embarr@unmc.edu) with any questions regarding event reporting or upcoming events.

### **NCPS Shared Learning Resource**

This month's learning resource is a de-identified event highlighting the challenges found when providing inpatient care for bariatric patients. In addition to the challenges of care when inpatients, discharge planning for this group of patients is difficult. The Nebraska Hospital Association in conjunction with the Nebraska Department of Health and Human Services is working on a pilot project for the transfer of patients with complex medical needs from eligible acute care hospitals to the appropriate post-acute care setting (LB227 sec 63). Bariatric patients are included within this category of patients with complex medical needs. We look

forward to the results from the pilot group to help inform on strategies to improve the inpatient discharge of bariatric patients.

This resource has been attached as a pdf to this email because of the website refresh we are completing this month. It will be added to the members only portion of our website in the Educational Resources tab within the next few weeks.

## **Seeking Primary Care Clinic Managers to Participate in Survey on Fall Risk Management**

Faculty from the University of Nebraska Medical Center are conducting a survey about fall risk management practices in Rural Health Clinics and urban primary care clinics. Clinic managers or any employees at these clinics who are knowledgeable about your fall risk management practices may complete the survey. Please consider participating in this survey or sharing this information with someone who may have interest.

- For more information about the survey specific to Rural Health Clinics, click [here](#).
- For more information about the survey specific to urban primary care clinics, click [here](#).

## **Learning Opportunities for NCPS Members**

### **New Help for Dealing with Aggression in People With Dementia - The DICE**

#### **Approach**

Dementia is often thought of as a "memory" disorder yet behavioral changes such as agitation, depression, aggression, hallucinations, and wandering are nearly universal in those with dementia. These behaviors can cause stress and depression in the caregivers/family members of these persons. A newly launched website provides resources for caregivers of those with dementia.

The DICE Approach represents a simple but systematic method for understanding, assessing and managing behavioral and psychological symptoms in dementia (BPSD). DICE is an adaptation of the reasoning process used by dementia behavior experts and numerous research trials involving behavioral management skills training for family caregivers.

The free training teaches methods to manage behavioral symptoms [forms.ihi.org] including agitation, wandering, and aggression. Access to the webinars included in this program may be found on the AMA EdHub which you can access [here](#).

### **Health Systems Science Learning Series - Physician's Role in Patient Safety**

#### **On Demand**

The American Medical Association (AMA) has developed this learning module to introduce concepts of patient safety to physicians and their staff; and to help them recognize ways to improve patient safety in their practice settings. Though this course title includes the job title, Physician, it is applicable to all healthcare workers that directly or indirectly provide patient care and support.

Access to this webinar does requires you to establish an [AMA website log-on](#); however, non-physicians may establish this log-on which does **not** require a membership fee. Once you have

established the sign-on, the training may be found [here](#).

## **AHRQ National Webinar on Medication Without Harm: How Digital Healthcare Tools Can Support Providers and Improve Patient Safety**

**July 24, 2024**      **1:30pm- 3:00pm CT**

Medication errors are a leading cause of injury and avoidable harm in healthcare, with an estimated 1.3 million people impacted in the U.S. each year. Preventable medication errors cost the nation more than \$21 billion annually across all care settings, representing a serious public health concern, as well as an economic burden on our healthcare system. Join AHRQ's expert panel of speakers to hear how quality improvement approaches and digital healthcare interventions such as clinical decision support tools are reducing medication errors, improving provider effectiveness, and enhancing patient safety in a variety of clinical care settings.

CE/CME accreditation of this activity is pending; if approved, eligible providers can earn up to 1.5 CE/CME contact hours for participating in the live webinar. Use this [link](#) to register for this no cost webinar.

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## Patient Safety Resources

### Artificial intelligence (AI) and healthcare: a journey through history, present innovations, and future possibilities

AI has emerged as a powerful tool in healthcare significantly impacting practices from diagnostics to treatment delivery and patient management. This article summarizes the history and evolution of AI in healthcare. It also describes the current applications in healthcare (e.g., integration with telemedicine, advancing personalized medicine). The use of AI for the advancement of patient engagement and communication as well as for medical education; and the ethical considerations for integrating AI into practice are discussed. This comprehensive review of AI may be found [here](#).

### Quality Improvement Work Styles Inventory

Do you like organization and structure? Or do you prefer to work slowly and cohesively with others? Or maybe you're a spontaneous risk-taker? What does that say about your working style and how you might work with others?

The Institute for Healthcare Improvement has provided a work style self-assessment questionnaire for team members to help identify the preferred work style of each QI team member. The questionnaire may be found [here](#).

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For more information about NCPS and the services we offer, please contact Carla Snyder MT(ASCP)SBB, MHA, Patient Safety Program Director at: [carlasnyder@unmc.edu](mailto:carlasnyder@unmc.edu)

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