

NCPS Mission: To continuously improve the safety and quality of healthcare delivery in the region.

NCPS Update: May 2024

A Message from the Executive Director

Emily Barr, OTD, MBA, OTR/L, BCG

This past month I had the opportunity to travel to Washington D.C. to attend the 16th Annual Agency for Healthcare Research and Quality (AHRQ) Patient Safety Organization Meeting. The two-day meeting consisted of opportunities to learn from patient safety experts, AHRQ leaders, and collaborate with other PSOs around the country on challenges our members face and top priorities for the year. AHRQ's PSO Division goals for the next year focus on 1) supporting research on safety and quality in healthcare delivery, 2) develop and disseminating tools to support healthcare safety and quality, 3) collaborate with the healthcare community to implement evidence-based practice, and 4) measure and assess healthcare safety and quality to support continuous learning and improvement. The NCPS strategic goals are consistent with those established by AHRQ, with our ongoing focus into the next fiscal year emphasizing objectives to enhance event reporting and communication; education and training services; member engagement; and patient safety advocacy.



I am also happy to announce a few upcoming events and projects that NCPS will be undertaking in the next few months. Please stay tuned for additional details for each event below in future emails. Thank you and please reach out to Emily Barr at embarr@unmc.edu with any questions.

- 1) This month, NCPS will begin the transition to REDCap for patient safety event reporting for all members, which will replace the manual reporting via email submissions to NCPS.
- 2) In July, NCPS will be launching an updated website to enhance the user experience. Please note that any employee that works for a member organization is eligible for “members-only” access on our website.
- 3) NCPS will be hosting a Master Trainer TeamSTEPPS® 2-day in-person training at the Younes Conference Center in Kearney on July 17th-July 18th.
- 4) NCPS Members Meeting will be held virtually on Tuesday, September 17th from 8:30 AM-12:30 PM CST.

NCPS Shared Learning Resource

This month's learning resource is a de-identified event demonstrating the need for good communication practices as a part of interdisciplinary practice and the value of reviewing patient complaints in order to identify system gaps in a healthcare setting. The resource may be accessed [here](#) or by going to the members only portion of our website within the Educational Resources tab.

Learning Opportunities for NCPS Members

About Antiracism in Medicine From the Clinical Problem Solvers

On Demand

Clinical Problem Solvers is a multimodal venture dedicated to creating a culture of compassion and community to disseminate and democratize the stories and science of diagnostic reasoning. The Antiracism in Medicine podcast series aims to equip listeners, at all levels of training, with the consciousness and tools to practice antiracism in their health professions careers. The podcast series provides listeners with tools for self-reflection to illuminate and eradicate their own internalization of racial paradigms and practices.

Access to the webinars included in this program may be found on the AMA EdHub which you can access [here](#).

Health Systems Science Learning Series - Physician's Role in Patient Safety

On Demand

The American Medical Association (AMA) has developed this learning module to introduce concepts of patient safety to physicians and their staff; and to help them recognize ways to improve patient safety in their practice settings. Though this course's title includes the job title, Physician, it is applicable to all healthcare workers that directly or indirectly provide patient care and support.

Access to this webinar does requires you to establish an [AMA website log-on](#); however, non-physicians may establish this log-on which does **not** require a membership fee. Once you have established the sign-on, the training may be found [here](#).

MOOG Medical CEU Trainings at No Cost (click on the title to register for the training)

May 21st 12noon CST [RN Education Workshop: Infusion Administration Methods](#)

June 10th 2pm CST [Filtering the Information about In-Line Filters](#)

Patient Safety Resources

Equity in patient safety

Health equity is a patient safety concern because preventable harm disproportionately affects some patients based on social, demographic, and economic factors. Attention to this issue has caused numerous healthcare professional organizations and stakeholders to take action to

mitigate this known harm through research and the creation of a variety of programs and trainings. The Agency for Healthcare Research and Quality (AHRQ) recently published their Annual Perspective on Equity in Patient Safety. This perspective notes both the progress made and the work yet to be accomplished for equitable care. This report may be found [here](#).

Dealing with instrument contamination and speaking up

This article, written by an experienced operating room (OR) nurse and published in AORN, addresses practical considerations for the occasional occurrence of instrument contamination in the OR. Discussed within in it are instrument contamination, how to deal with contamination, and tips for speaking up about contamination. The article may be found [here](#).

Surviving and thriving in the OR as an introvert

Though this article is addressed to nurses working in an operating room setting, it is applicable to introverted healthcare workers in any setting and with any job title. The importance of recognizing that the learning needs of an introvert are different than those of an extrovert is helpful whether you are the learner or the teacher. The article may be found [here](#).

For more information about NCPS and the services we offer, please contact Carla Snyder MT(ASCP)SBB, MHA, Patient Safety Program Director at: carlasnyder@unmc.edu

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