JUST CULTURE

NCPS offers customized Just Culture training for healthcare leaders in a variety of formats using The Just Culture Company curriculum.[1]

• **Full day**
• **Half day**
• **Introduction/Overview**

Inadequate safety culture is a significant contributing factor to adverse events. Developing a strong culture of safety requires leaders to communicate the relative priority of patient safety in comparison to other organizational goals such as productivity.[2]

• **Informed** – safe, highly reliable organization

• **Flexible** – the organization changes processes and systems to improve; team communications are optimized; there is psychological safety to speak up about safety related information

• **Learning** – information from reports is used to understand risk in the organization and how systems and processes can be improved

• **Reporting** – staff feel safe to report errors and unsafe situations; they understand how the information is used

• **Just** – fair, transparent, consistent system of managing events, demonstrating a shared accountability between system design and behavioral choices

NCPS
Nebraska Coalition for Patient Safety

For more information about conducting Just Culture training for your organization contact:

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[1] The Just Culture Company. www.justculture.com
[2] Zohar, D., Livne, Y., Tenne-Gazit, O., et al. Healthcare Climate: A Framework for Measuring and Improving Patient Safety. Crit Care Med. 2007;35(5):1312-1317.