

NCPS Update: March 2023

A Message from the Patient Safety

Program Director

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Patient Safety Awareness Week is March 13 - 18. The Institute for Healthcare Improvement is hosting two webinars in recognition of Patient Safety Awareness Week.



- The March 14th webinar **Back to Our Purpose: The Reboot of Safety**, will discuss the results of a study published in the New England Journal of Medicine in January 2023. This study used trigger tool methodology to determine that an adverse event occurred in nearly one in four admissions in 2018 among 11 Massachusetts hospitals. An accompanying editorial by Donald Berwick, MD concludes that the patient safety movement has stalled as the attention of leaders has been diverted away from patient safety to multiple other priorities including preparedness, shortages of resources, and workforce burnout.
- The March 15th webinar will focus on **Partnering with Patients to Improve Diagnostic Safety**. Both webinars are free, and you can register [here \[t.e2ma.net\]](#). Both webinars will be recorded for later viewing and will provide CEUs.

NCPS Shared Learning Resources

This month's Learning Resource is a De-identified Event that addresses the topic of Unlabeled Patient Specimens. The evidence-based solution to the problem of unlabeled specimens is the use of two patient identifiers before providing any care. The use of two patient identifiers must be hardwired by training that begins during health professions education and is reinforced by audits within each health care organization. This resource may be found on the NCPS website in the Education Resources on the [Members pages \[t.e2ma.net\]](#).

Learning Opportunities for NCPS Members

The two NCPS-hosted webinars below reflect patient safety education needs expressed by NCPS members.

NCPS Hosted Webinar: An Interactive Conversation for All Healthcare Workers: Patient Safety Considerations for LGBTQ+ Patients

Wednesday, April 26th from 5-6pm and Friday, April 28th from 12 noon - 1pm

we are fortunate to have Dr. Russ Buzalko, PhD, MAS, Director, Office of Education at Childrens Hospital and Medical Center Omaha, lead a conversation intended to help participants better understand the challenges LGBTQ+ populations face when accessing healthcare settings. We are offering this webinar at two times so that any healthcare worker who may interact with LGBTQ+ patients may attend. NCPS members may register [here \[t.e2ma.net\]](#).

NCPS Hosted Webinar: PSES Foundations and Legal Brief

Wednesday, May 17th from 12:00 - 1pm

Peggy Binzer, the Executive Director of the Alliance for Quality Improvement and Patient Safety (AQIPS) will summarize essential steps needed to establish a Patient Safety Evaluation System (PSES). A functioning PSES is essential to receive the confidentiality and privilege protections conferred by membership in a Patient Safety Organization. Ms. Binzer will also provide an update on recent case law that may affect Patient Safety Organizations. Registration will be available on the NCPS website in the next few weeks.

NCPS Sponsored Registration for AQIPS Virtual PSES Summit

May 9th and 10th from 10am - 2pm

NCPS will pay the registration fee for four key contacts from NCPS member organizations to attend the AQIPS Virtual PSES Summit. Mark Chassin, MD, President Emeritus of The Joint Commission, is slated to give the keynote, "Recommitting to Zero Harm Goals, The Way to Emerge from the Pandemic." Both days have concurrent sessions with topics including PSES considerations, workplace violence, and a medication safety roundtable. The meeting's full agenda may be accessed [here \[t.e2ma.net\]](#). NCPS will pay the registration fee for the first four NCPS members that let us know they would like to attend and contact us regarding this opportunity. Please email ncpssupport@unmc.edu if you are interested. The registration fee is \$99 per person, and so we encourage all NCPS members to attend as able.

Patient Safety Resources

Involving patients and carers in patient safety in primary care: a qualitative study of a co-designed patient safety guide.

Patient and caregiver engagement is an important strategy for improving the quality and safety of care. This qualitative study with 18 patients and/or caregivers explored perspectives on engagement in primary care. While participants were supportive of engagement in their care and safety, some expressed concerns regarding additional workload for patients. Participants also provided feedback on a patient safety guide for primary care (PSG-PC) and identified areas to embed the PSG-PC into routine interactions with primary care, particularly for individuals caring for a family member with complex or chronic health conditions. The paper may be found [here](#).

COVID-19 RESOURCES

The End of an Influential Resource

On March 10, 2023, Johns Hopkins closed their Coronavirus Resource Center. The dashboards they created and hosted on this website tracked rates of infections, hospitalizations, and deaths by location (country, state, county, or region). This information was a crucial resource for health policy decision makers, especially at the beginning of the pandemic. At that time neither the Centers for Disease Control and Prevention (CDC) or the World Health Organization were providing this data. The Johns Hopkins site launched on March 3, 2020. It was created by Lauren Gardener, an engineering professor at Johns Hopkins, and one of her students. The site was created and largely run by women. It cost \$13 million and eventually drew more than 2.5 billion views. With the threat of the pandemic receding, states are reporting data less frequently and the CDC has ramped up the agency's data reporting, so the university decided it was time to shut it down.

For more information about NCPS and the services we offer, please contact Carla Snyder MT(ASCP)SBB, MHA, Patient Safety Program Director at: carlasnyder@unmc.edu

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